

## Quality policy

### 1. Customer focus

Our customers are our strategic partners. By being close to our partners, we meet their requirements and expectations with our world-class turbocharging products and services and achieve sustainable customer satisfaction and loyalty.

### 2. Leadership commitment

Our leaders are accountable for reaching our quality objectives and providing appropriate resources. They lead by example and ensure that all employees take responsibility for quality.

### 3. Employee engagement

Our employees are the core of our success. We empower our employees by developing their competence and encourage entrepreneurial behavior. Our employees are aware of their own quality responsibility and contribute to the sustainable success of our company.

### 4. Process orientation

The quality of our products and services is based on controlled and applied processes, which define our quality standard and are the backbone of our quality management system. Result orientation and risk-based thinking are reflected in all our processes.

### 5. Continuous improvement

Continuous improvement of our processes is the core of our thinking and doing. We encourage and guide our employees throughout the organization to review our processes and to continuously improve their performance.

### 6. Fact-based approach

A fact-based approach is the foundation of quality. We aim to base our decisions on verified facts and knowledge.

### 7. Collaboration with suppliers and partners

We build long-lasting relationships with our suppliers and partners and use their strengths to improve our products and services. We set the same quality standards for our suppliers and partners as for our company.

### 8. Compliance with third-party standards and regulatory requirements

We comply with relevant third-party standards and regulatory requirements. We represent the interests of our company with respect to third parties in a sustainable way.



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